



## How To Repair and Maintain Your Tentrr Campsite

### Camp Keepers:

*In this handbook you will find instructions for repairs and maintenance of your camp kit. This handbook is meant to help you with the troubleshooting of our most common issues that occur with your camp kit.*

## **TENTRR TENT**

### **Mold Issue**

If you are experiencing issues with mold/mildew on your tent, we recommend using Mold Armor which removes mold and mildew instantly with little to no scrubbing which can be purchased from Home Depot, [HERE](#)

Follow directions provided on the product. The chemicals used to remove the mold will remove the waterproofing agent on your tent and, therefore, you will need to re-apply a waterproofing product over the area that you cleaned after the area has dried. You can purchase waterproof sealant through our online Tentrr Mercantile store. Follow directions provided on the product.

\*To ensure your tent lasts longer we recommend to our Campkeepers to purchase a rain fly through our Tentrr Mercantile store, [HERE](#). This helps prevent water from coming in on the floor of the tent.

### **Rips/Tears**

Minor rips/tears can be repaired using our tear aid patch kit which can be purchased online through our Tentrr Mercantile store. Follow directions provided on the product. If the rips/tears are too large or if your tent has a hole in it then you will need to purchase another tent. We have new and used ones in stock for purchase through our online Tentrr Mercantile store.

\*Make sure when opening the tent the zipper is all the way up before tying back the canvas doors.

## ***BEDSIDE TABLES***

### **Mold Issue**

If you are experiencing any mold issues with your bedside tables you will need to sand them down using 100 grit sandpaper until the surface is clean again. Then you will need to seal it with Olympic Maximum waterproof sealant, which can be purchased easily at Home Depot, [HERE](#). Follow directions provided on the product.

### **Rodent Issue**

If you are experiencing an issue with rodents getting into and making nests in your bedside tables we suggest peppermint oil as it is a natural deterrent for mice and works quite well. You can purchase Mighty Mint spray through our online Mercantile store. It's great for insect & pest control including spiders, ants, and other critters. Follow directions provided on the product. You can also use undiluted peppermint oil placing 5 drops on a cotton ball and placing the cotton ball in the area where you want to deter them from. Another good option is a battery operated ultrasonic rodent repellent which emits ultrasonic waves and LED flashlights to deter pests.

## ***BENCHES***

### **Mold Issue**

If you are experiencing any mold issues with your bedside tables you will need to sand them down using 100 grit sandpaper until the surface is clean again. Then you will need to seal it with Olympic Maximum waterproof sealant, which can be purchased easily at Home Depot, [HERE](#). Follow directions provided on the product.

## ***BED***

### **Metal Frame**

The metal bed frames are easy to maintain, we recommend wiping them down to ensure there is no dust and to prevent any rust. A simple wet cloth can easily get the job done!

### **Wooden Frame (\*discontinued)**

If you have this from signing up with Tentr prior to us switching over to the metal bed frames, here are a few tips to maintain your wooden frame.

#### **Mold Issue**

If you are experiencing a mold issue with your frame, you will need to sand the affected area down using 100 grit sandpaper until the surface is clean again. Then you will need to seal it with Olympic Maximum waterproof sealant, which can be purchased easily at Home Depot, [HERE](#).

\*Tighten all the bolts throughout the bed frame to ensure it is completely secure.

## ***Mattress***

### **Foam Mattress**

It is crucial to make sure you are washing the mattress cover regularly that is provided with our foam mattresses.

1. If a new mattress/cover is needed, you can purchase them through our Tentr Mercantile store, [HERE](#).

### **Air Mattress (\*discontinued)**

If you have this from signing up with Tentr prior to us switching over to the foam mattress, here are a few tips to maintain your air mattress.



1. It is recommended to deflate your mattress in between guests. When a reservation is booked that is when the mattress can be inflated.
2. If a new mattress is needed and you wish to stick with the air mattress, you can purchase a new one through our Tentr Mercantile store, [HERE](#). We have two options for air pumps, [Battery Pump](#) and [Manual Pump](#).

## ***Kitchen Cabinet***

### **Rodent Issue**

If you have one of our cabinets with storage and are having issues with rodents getting into and making nests inside them, we suggest peppermint oil as it is a natural deterrent for mice and works quite well. [Mighty Mint](#) spray is a good brand for insect & pest control. It also works well for spiders, ants, and other critters. Follow directions provided on the product. You can also use undiluted peppermint oil placing 5 drops on a cotton ball and placing the cotton ball where you want to deter them from. If you are experiencing critters such as porcupines chewing on the outside of your benches you can purchase a bottle of [Pest Rid Repellent Spray](#) or 4-the-birds Liquid Repellent spray through our online Tentr Mercantile store.

### **Doors Warping**

If you are experiencing warping issues with the door on your kitchen cabinet then you will need a new door. Contact us at (607) 278.4093

## **Loo**

### **Toilet Seat**

Eventually the toilet seats will wear out and the laminate will start to chip and peel and they will need to be replaced. The buckets will also occasionally need replacing as well for they can crack or break from the natural elements (such as the cold). You can purchase these items through our online Tentr Mercantile store, [HERE](#).

\*Make sure your loo sticker is on the Loo!

### ***Solar Shower***

Unfortunately, if your handle breaks, there really is no fix for that but you can purchase a new solar shower through our online Tentr Mercantile store, [HERE](#).

Quick Tip: Purchase a bucket to hold the weight of the solar shower, cut a hole in it for the hose to be placed through. This helps alleviate the strain on the handle of the solar shower and extend the life of your solar shower.

### ***Water Carrier***

#### **Mold Issue**

To prevent mold from growing inside your water carrier and it's spout, please be sure to drain all remaining water from the carrier and leave the spout in the open position after your campers have gone. If you're not afraid of losing the spout, it's even better to completely remove the spout from the carrier for better airflow which allows for a more thorough drying of the inside of the carrier.

\*A monthly deep clean is recommended by using Clorox Diluted Cleaning to scrub the inside of the water carrier and then rinsing the solution out thoroughly with water.



## **Decks**

If you are experiencing any issues with warping or framing boards separating from your deck, please take a few pictures of the problem area and send them in an email to [jim@tentrr.com](mailto:jim@tentrr.com). Please be sure to include a phone number that we can reach you at and the best times to reach you so we can assist you in solving the problem.

\*We recommend occasionally re-sealing your deck with Thompson's Water Seal found [HERE](#) from Lowe's.

## **\*If you have a Wood Stove**

If you are experiencing water inside your stove or leaking inside the tent around the stove area you can solve this problem by installing a storm collar on the outside of your tent. Simply remove the rain cap from the top of the stovepipe and slide the storm collar onto the stovepipe with the flared side facing downward until it is resting on top of the tent. You will then start to tighten the bolt on the storm collar until it is almost snug to the stovepipe but leaving just enough space to place a bead of fire retardant silicone all the way around the stovepipe. Make sure to place the silicone around the stovepipe about 1/8" from the top of the storm collar and then finish completely tightening the storm collar bolt until it is firmly tightened but being cautious not to over tighten it. You can purchase a storm collar and fire retardant silicone through our online Tentrr Mercantile store.